



Case Management Learning Module

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Overview

- Why this module was developed
- Steps taken in the process
- Resources developed
- Feedback received
- Next steps


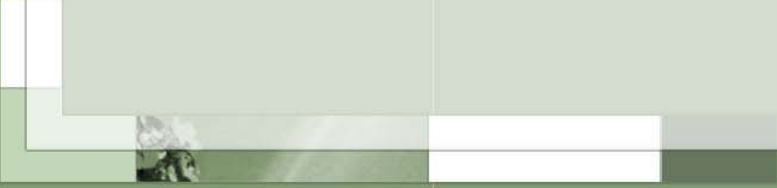
Why it was needed?



- Build Surge Capacity
- Timely Data Gathering
- Skill Development



Goals of Case Management

- Collect high quality data
 - Educate the case
 - Prevent further transmission
 - Identify and/or eliminate the source
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Support



Ensure the idea will be supported

- Management
- Board of Health

The Right People



Formed a multidisciplinary committee

- Epidemiologist
- CD Manager
- CD PHI
- CD PHN
- Sexual Health PHN
- Child Health PHN


Chart our Path



Develop a plan (path process)



Case-Management Training

- Pilot Training Session
 - Evaluation findings
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Review & Revise

- Challenges – Sustainability
- Develop a Progress Report Form
- Develop a Self learning module

Next Steps

- Opportunity to Practice
- Share with others
- Follow-up evaluation?
- Another session?



DVD Contents



#1 3 Audio Interviews

#2 Power Point Presentation

Sample Table of Contents

Sample P&P (NOC)

Documentation Guidelines

Telephone Communication Skills





Questions



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